

How to Read Your Water Bill – Residential Customers

Okay – so let's say this is your water bill. . .

ACCOUNT NO. 0100	SERVICE FROM 04/18	SERVICE TO 05/18	RETURN THIS STUB WITH PAYMENT TO: TOWN OF BURNSVILLE P.O. BOX 306 BURNSVILLE, MS 38833 662-427-8525			PRESORTED FIRST-CLASS MAIL U.S. POSTAGE PAID PERMIT NO. 4 BURNSVILLE, MS
SERVICE ADDRESS Residential Street						
METER READINGS						
CURRENT 5094	PREVIOUS 5045	USED 49	PAY NET AMOUNT ON OR BEFORE DUE DATE	DUE DATE 06/10/2015	PAY GROSS AMOUNT AFTER DUE DATE	
CHARGE FOR SERVICES			NET AMOUNT 47.81	SAVE THIS 4.51	GROSS AMOUNT 52.32	
WTR 23.38			AUTOMATIC BANK DRAFT AVAILABLE			
SEW 10.38			RETURN SERVICE REQUESTED			
GRB 11.30			0100			
SUR 2.75			BURNSVILLE, MS 38833			
NET DUE >>> 47.81						
SAVE THIS >> 4.51						
GROSS DUE >> 52.32						

Service dates are usually from mid-month to mid-month based upon when the meters are read. This bill is for service from April 18 to May 18.

Amount of water used will be the difference in current reading and the previous reading. This meter is showing usage of 49. Consumption is given in 100's of gallons. If your usage reads 49, that means the meter measured 4,900 gallons of water.

Water - What does that mean as far as my bill? Well –the current rate for the first 2,000 gallons of water is \$12.50. That leaves a balance of 2,900 gallons. Anything over 2,000 gallons is billed at \$3.75 per thousand gallons – the math would be $2.9 \times \$3.75 = \10.88 . The water portion of the bill is \$23.38 total ($\$12.50 + \10.88).

Sewer - Sewer usage is linked to the amount of water used. The first 3,000 gallons is at a rate of \$8.00. Overage is billed at \$1.25 per 1,000 gallons. If the usage is 4,900 gallons, then 3,000 of it costs \$8.00 and the remaining 1,900 gallons will cost \$2.38. The total is \$10.38.

Garbage – If you live within the city limits, there is a flat rate garbage fee of \$11.30/month.

Surcharge – There is a \$2.75 temporary surcharge on every water connection. This is to recover the cost of an emergency loan taken out to repair one of the water wells. This surcharge will be lifted when the loan is paid in full.

Net Due – What is owed for water, sewer, garbage, and surcharge for this month.

Save This – The amount of late charges that are added on if payment is not received by the due date of the 10th.

Gross Due – Your bill plus any late charges. Late charges are 10% of the total of water, sewer, and garbage charges for the current month.

Important Dates: Bills go into the mail on the last working day of the month. They are past due after the 10th. After the 10th, postcards are mailed to any accounts not showing full payment. At the end of day on the 25th, accounts are updated. On the 26th, accounts having a balance are locked out and a lock out fee of \$25.00 is charged.